LAS VEGAS -- *Circuits Assembly* magazine announced the winners of its 2008 Service Excellence Awards (SEAs) for Electronics Manufacturing Services (EMS) providers and Electronics Assembly Equipment, Materials and Software suppliers.
Circuits Assembly
recognized the companies that received the highest customer service ratings, as judged by their own customers, during a ceremony at the IPC Apex trade show in Las Vegas.

In the EMS category, the overall winners were Mack Technologies (revenues between $101 million and $500 million), Key Electronics Inc. (revenues between $20 million and $100 million), and Krypton Solutions (revenues under $20 million).

The EMS companies with the highest scores in each of five individual service categories also received awards. (Overall winners were excluded from winning individual categories.) In the small-company category, South Bay Circuits held the top spot in the areas of dependability/timely delivery and responsiveness, while Screaming Circuits and Synchronized Manufacturing tied for manufacturing quality. South Bay Circuits and Screaming Circuits tied in the technology category, while Synchronized Manufacturing swept the value category.

In the medium-company category, The Morey Corp. took top honors for manufacturing quality, responsiveness and value. Applied Technical Services won for dependability/timely delivery and technology.

Electronics assembly equipment award winners were Asymtek for dispensing; AssemblÃ©on for pick-and-place; BPM Microsystems for device programming equipment; DEK International for screen printing; Kyzen Corp. for cleaning/processing materials; YESTech for test and inspection, and KIC for soldering equipment; OK International and BEST Inc. tied for rework/repair. Aegis Industrial Software Corp. received top honors in the manufacturing/supply chain management software category.

Customers of SEA participants rated each company on a scale of 1 (poor) to 5 (superior) in five service categories.

A donation of $5,000 was made on the participants' behalf to the Surface Mount Technology Association's Charles Hutchins Educational Grant. Part of each participant's entry fee was included in the donation.

This is the 16th year *Circuits Assembly* has sponsored the awards program.